Associated Community Action Program

Nanette Dillard Executive Director (510) 259-3818 ndillard@acgov.org

Community
Action Agency for
the Alameda
County Cities of:

Associated Community Action Program Nanette Dillard, Executive Director

Alameda

Dear Parent/Guardian or young adult participant,

Albany

Dublin

We are pleased to have you or your child as a participant of the Tri-Cities Employment Training Academy. This letter is to inform you as a parent or guardian of the services and eligibility requirements of our continued services which include but are not limited to youth advocacy, employment training, Social and community development. The Tri-Cities Employment Training Academy (Tri-C.E.T.A.) is a federally funded program and we are mandated to collect information that establishes a young person's eligibility for services.

Emeryville

Fremont

Havward

Applications must meet each of the following requirements:

- 14-24 years old
- Have a valid Social Security Card
- Proof of household income (if 14-17 years old)
- Proof of residency
- Have a valid proof of age (school ID card, CA ID card, driver's license, birth certificate, US Passport, etc.)
 - If not a US citizen, must also submit a copy of you valid Alien Registration card

Livermore

This required information will in no way affect any services you may receive by any other state or federal agency this is to include cash aid, food stamps, section 8 or G.A. This information is strictly for the use of our agency and the fulfillment of this

3) Flier

4) Walk in

5) Other

1) GED Preparation

2) Employment Services

agency's mission.

Piedmont

Newark

Thank you,

Pleasanton

Tri-C.E.T.A Staff

San Leandro

1155 Newpark Mall Newark, CA 94560

(next to Sears)

Phone: (510) 794-2957

Union City

Mon: 11:30-6:60 pm

Unincorporated

Jurisdictions

Tues-Friday: 10:30am-6:30pm

Richard Valle, Governing Board Chair

Lois Corrin, Community Action Board Chair

Eden Area Multiservice Center, 3rd Floor

24100 Amador Street

Hayward, California 94544-1203

How did you hear about Tri-CETA?

Which School?

Where?

What service(s) are you applying for?

1) Referred by a Tri-CETA client?

2) Referred by your school?

(510) 265-8322



| 1 | | | | Control of the Contro |
|-----------|---|---|--|--|
| | Participant's Full Name: | | | |
| | Grade: | | DOB:/ | |
| | Address: | | City: | |
| | State:Zip: | | | |
| | Email: | | | |
| | o I am under 18 Age: | | | : |
| | If under 18, please provide us w Parent/Guardian Names (Please | ith the following: | • | |
| | ParenV Guardian Contact Inform | | | |
| | Day Phone:N | ight Phone: | Mobile Phone: | |
| | I. Bayfair Employment Training Aca I give my permission to engage in of medical emergency, I understan guardian. In the event that I cannot examination, anesthetic, medical of deemed advisable by, and is to be licensed medical personnel on the | n all activities except a nd that every effort wil of be reached, I hereby or surgical diagnosis of rendered under the g | s noted on the back of the made to contact the authorize and conser r treatment and hospite eneral or special supe | this form. In case the parent or so to any x-ray, all care which is revision of any stion is given in |
| | advance of any specific diagnosis, authority and power to render care physician. I am responsible for pay harmless, and waive any claim aga members, representatives, officers all past, present or future loss to prengaged. | which is deemed adversely of all fees incurrainst the Associated Capents employees, the control of the control | ed. I hereby indemnify ommunity Action Prog directors, and each of | , agree to hold ram-8.E.T.A of its them, for any and |
| nature | | Signatu | e | |
| е | | Date | | |
| ationship | to the Participant | Relation | ship to the Participant | |

Emergency Form

| First Name Middle Address | of Birth |
|--|--|
| Phone Number Date OAN YOUR DAUBITER OR SON: Deceive emergency medical treatment if necessary? Per taken to the pearest medical facility? Output Date Date | of Birth |
| Phone Number Date OAN YOUR DAUBITER OR SON: Deceive emergency medical treatment if necessary? Per taken to the pearest medical facility? Output Date Date | of Birth |
| CAN YOUR DAUBHIER OR SON: Deceive emergency medical treatment if necessary? The laken to the pearest medical facility? Yes No | · · · · · · · · · · · · · · · · · · · |
| Receive emergency medical treatment if necessary? Yes · No · Related to the pearest medical facility? Yes · No · | · · · · · · · · · · · · · · · · · · · |
| one unit daughter or son have healthcare insurance? | If no, please specify the facility your daughter or son is to be taken to: |
| 003 1004 00-2000 | Facility |
| es · No · If Yes: | Address |
| olicy Number | Phone Number |
| imary Care Physician(if any) | Phone Number |
| olcal History Does the participant have allergies to any medications or food products If yes, what are they? | ? Yes · No · |
| Does the participant have ony medical conditions that we should be aw If yes, what are they? | are of? Yes · No · |
| and the any special instructions regarding the medical treatment of the | participant (please include the names of any medications that are |
| pularly) | |
| | |
| ENT/ GUARDIAN CONTACT INFORMATION | _ |
| of Mother/Guardian: | Name of Father/ Guardien: |
| Phone Number | Home Phone Number |
| Phone Number | Work Phone Number |
| Phone Number | Cell Phone/ Pager Number |
| SE THE ABOYE ARE UNAVAILABLE, WHO SHOULD WE CONTACT: | |
| Name | Relationship |
| Phone Number Cell Pho | |
| Phone Humber Centrino | |
| at a taige toutherize the staff its affiliated | agencies and/or any medical personnel to act in accor |
| | peded are not clearly addressed above, Lauthorize the |
| e instructions. It in the event that the medical services is affiliated agencies, and/or any medical personnel to exer | cise their best judgement in providing appropriate med |
| Butmated adencies, and or any menter, betseemen to ever | |
| | . Date |



auto-generated >

Grant Application Number 00 01 Agency Code

WORKFORCE INVESTMENT ACT

| APPLICATION | | | | 5/20/09 7:33 AM | 02 \$ | Social Security Number |
|--|-------------------------------------|----------------------|---------------|------------------|--|---|
| 03 Universal Access Only | 04 Application Date | 05 Last Name | | | 06 First Name / M | lddle initial |
| | оч друповаоп вис | 20011101110 | | | | |
| 1 Yes 2 No | | | | | <u> </u> | |
| 07 Street Address (Residence) | | City / State (Reside | nce) | 08 Zip (Residenc | ce) 0 | 9 Phone (Residence) |
| | | | | | 1 | |
| 10 Mail Street | Mail City / State | 1 | | 11 Mail Zip | 12 Message Phone | e 13 Geo Code |
| To man occer | | | | | _ | |
| | 46 4884 | 16 Gender 1 | 7 Birthdate | 18 Age 19 A | ssessed 20 | 3 Selective Service Registration |
| 14a Citizen 14b Eligible to Work | 15 Alien Doc# | 16 Gender | / Bittidate | _ | _ [| |
| | | | | | Yes, WIA | Yes, Registered No, Not Registered |
| 1 Yes 1 Yes | | 1 Female | | | Yes, non-WIA | 3 Exempt |
| 2 No 2 No | | 2 Male | | 3 🗸 | No | Net Described |
| | 1 | | | _ | | <u> </u> |
| 21 Race (select one or more) | Concurrent Participa | tion | | | isabled | 47 Pregnant or Parenti Youth |
| AA Asian Indian | 22 Adult Education | 1 | | ✓ No 1 | Yes, Major | |
| AB Cambodian | 23 Job Corps | 1 | | | 🔲 Yes, Substantia | il 1 📙 Yes |
| AC Chinese | 24 Farm Worker Progr | | | | _ № | 2 No |
| AD Filipino | 25 Native American Pr | | | ✓ No | | 10 36 45 31 45 - 4 4 |
| AE Guamanian | 26 Veterans' Workford | | Yes 2 | | nited English | 48 Youth Needing Asst (Add'l Barriers) |
| AF Hawalian | 27 Veterans' DVOP / L | | | √ No 1 | Yes No | |
| AG Japanese | 28 Trade Adjustment A | | | ✓ No 2 U | Substance | 1 ✓ Yes |
| AH Korean | 29 NAFTA - TAA | 1 | | | hubstance Nbuse | 2 📙 No |
| AI Laotizn | 30 Vocational Education | | | √ No 1 □ | Yes | 49 Runaway Youth |
| AJ Samoan | 31 Vocational Rehabilit | | | | No | 1. — |
| AK Vietnamese | 32 Wagner-Peyser 33 WtW Participant | 1 | | | lasic Skills | ─¹ |
| AL Other Pacific Islander | 34 Title V Activities (OA | | | | eficient | 2 No |
| AO Other Asian BL Black - African American | 35 Community Svcs Blo | | | / No 1 | Yes | 50 Foster Child |
| 1 7 | 36 HUD Program | 1 | Yes 2 | / No | | 1 TYes |
| HI Hispanic or Latino NA Amer. Indian / Alaskan Native | 37 Other Non-WIA Prog | | | No 2 | No ÷ | 2 No |
| WH White | 38 Rapid Response | 1 | | | ffender | 7 2 1 100 |
| 1 Willie | 39 Rapid Response - A | dd'l Assistance 1 | | / No 1 | Yes | 51 Family TANF |
| | 40 TANF | 1 | Yes 2 | / No 2 | No | 1 Yes |
| | 41 Food Stamp Training | Program 1 | | No | | 2 🔲 No |
| | | Family Food Stamp | s 56 N | umberin (| 57 Number of 58 | Family Status |
| 52 Family GA 53 Family RCA | 54 Family SSI 55 | Family Food Stamp | · | | Dependents 1 | Parent in 1-Parent Family |
| | | C Van Cilabia | 1 | Í | <aqe 18<="" td=""><td>Parent in 2-Parent Family</td></aqe> | Parent in 2-Parent Family |
| 1 Yes 1 Yes | 1 Yes 1 | Yes, Eligible | | ļ | 3 | |
| 2 No 2 No | ² No ² | Yes, Receiving | ng [| | 1 = | Other Family Member |
| | [3 | ∐ No | j | | 4 | Not A Family Member |
| | | | , | | [5_L | Not Reported |
| 59 Family Income 60 Low Income | 61 TANF EX | chaustee 62 l | lomeless | 63 Po | or Work History | 64 Unemployment |
| prior six (6) months 1 Yes | | Yes | | 1 | | Insurance |
| • • • = | | No 1 | Yes | 1 🗆 | Yes | 1 Yes, UI Claimant |
| 2 No . | | 2 | = | 2 | No | 2 Yes, UI Exhauste |
| | | 9 | | " - | | 3 No |
| | [| 9 | ∐ N/A | | | 1 |
| | inabled Voter- | 7 Veteran 6 | Recently Sepa | arated 69 Car | mpalgn Veteran | 70 Spouse of Qualifying |
| 5 Veteran Status 66 Di | | paration Date | Veteran | D3 Cal | | Veteran |
| Yes <=180 days | 00, | _ | - | J 1 L | Vietnam-era | |
| Yes > 180 days 1 Yes | | 1 | j. Yes | 2 🗌 | Other Veteran | 1 Yes |
| 2 Yes, | Spec'l Disabled | 2 [|] No | | | 2 No |
| □ No 3 □ No | ļ | - | | 3 🗍 | No | |

59



| Grant |
|----------------------------|
| Application Number |
| Agency Code |
| Social Security Number |

ODOE INVECTMENT ACT

| WORKFORCE II | VVESTMEN | TACT | | | | | | |
|--|---|--------------------------|-----------------|--|---------------|--|---------------------------|--|
| APPLICATION | | | | 5/20/09 7:3 | нэ АМ | | Social Secu | urity Number |
| Last Name | | | | First Name / | Middle li | nitial | | - |
| Lastivanie | | | | 1 | | | | |
| 2 Stude | Status ent, H.S. or less ent, attending post - H.S of-School, H.S. Dropout | 5. | | 73 Reading Grade | 74 | Reading Score | 75 Reading Test | 76 Reading Versio |
| 4 | of-School, H.S. graduate of-School, H.S. graduate ont, attending Alternative | , no employme | nt difficulty | 88.0 | | | | |
| 77 Math Grade | 78 Math Score | | 7 | 9 Math Test | | | 80 Math | Version |
| 88.0 | | | | | | | | |
| Pell Grant Recipient | Pell Grant School Year Award Amount | 81 Labor For | | 2 Weeks Not Emp Last 26 Week | · 1 | 83 Hourly Wage | | Referred by WPRS (Profiling) Yes |
| 2 No, Applied but denied 3 No, Application Pending 4 Application not Submitted | | 1 Employ 2 Not Emp | | | | | 1 2 | ✓ No |
| 85 Dislocated Worker 1 Terminated, Laid Off, Quit - 2 Substantial Lay-off/Closure | UI/UTR | 86 Dislocation Date | 87 Job C | ode at Dislocation | - } | 88 Job Title | | |
| 3 (No Longer Used) 4 Self-employed 5 Displaced Homemaker 9 Not A Dislocated Worker | or 100 day Notice Of | | | | | | | |
| 89 Dislocation 90 Tenure At Er | | nt E-mail Addres | s | 92 Employer Number | 19 | 3 Employer Nam | e | |
| Industry Code Of Dislocati | on (<u>months)</u> | | | | | | | |
| Employer Address | Employe | r City / State | | Employer 2 | Zip SZESSZ | | mployer Te | lepnone |
| | | | | | | | | |
| A Adult WIA B Adult Low Income D Dislocated Worker F Youth (age 14-18) | H Veteran Grant I 5% Window You J 5% Window You K SYEP 2009 (age N Long Term Unern X Not Eligible | th (age 19-21) 14-24) | | Does client med training program Yes | | | epartment o | of Labor veterans' |
| signature of Interviewer | | | 95 Intervie | wer ID | D | ate | | |
| Ignature of Reviewer | | | 96 Review | er ID | . Đ | ate | | |
| ent Certification: My signature below indi ove information is true and complete. I agre rkforce investment Act program, and may | e that any information I ha | ve supplied is sui | oject to vennca | mon, i understand i | on this fo | orm. I certify under fication of any item | penalty of pois grounds I | erjury that all of the for termination from the |
| gnature of Client | Date | | Signature of | Parent, Guardian, | or Res | consible Adult | | Date |
| marks: | | | | | | | | |
| Manual Control of the | | | | | | | | |

CERTIFICATION / INFORMATION PROCESSING UNIT Income Determination Worksheet

| Applicant's Name | | | Social Sec | curity Number | ——— | |
|---|--------------------------------------|---|---|--|-------------------------------|--------------------------------------|
| Program Name: | | <u> </u> | L nterviewer Ph | one Number | As | gency Code |
| Section II 26 Weeks Prior to App Date | INCOME DE | TERMINA TO | | RIOD: | | |
| | MILY / NON-F all people living i | | | | | |
| Column a: Name: Age | Column b: Relationship To Applicant | Column c: Applicant's Legal Guardian | Column d: Source of Support | Column e: Family Member (Y/N) | Column f: | Column g: Amount o Includable Income |
| 2 3 | | Y or N Y or N | | | .: | \$ \$ |
| 4 5 6 | | · | | | | \$ \$ \$ |
| 7 8 9 | | | | | | \$ \$ \$ |
| 10 11 12 | | | | | | \$ \$ \$ |
| *= Claimed as a dependent on parent's last tax Section IV. Residency Residency Waiver w/Other Docs | EXPLANATION | | Gross 6 mo. | Includable li | | \$ |
| Valid Driver's License/State ID Social Service Records Current Utility Bill Current Financial Statement | STAFF COMME | | | | | |
| Current Medical Statement Voter Registration Card School Letter | | | | | | |
| Shelter Letter/Affidavit with corroborating witness' signature Other Document With Prior Technician Approval | | | | | · | |
| the applicant, attest that the information stated courate and complete. I understand that the abmisrepresented, or incomplete, may be ground mination and/or penalties as specified by law. | ove information, | accurately of the appli | iewer, attest th and completely cant, herein list eligibility screer | describes the ted, as describ | ion recorded a family / incom | e situations |
| Applicant's Signature | Date | | Interviewer's | Signature | | Date |
| iuardian/Corroborative Witness | Date | | 01-410 | Reviewer's Sig | gnature | Date |
| Signature | | r | Staff ID | | | Date |

NOTIFICATION OF RIGHTS UNDER THE WORKFORCE INVESTMENT ACT

EQUAL OPPORTUNITY GUIDELINES UNDER THE WORKFORCE INVESTMENT ACT

It is against the law for recipients of federal financial assistance to discriminate on the following bases:

- Against any individual in the United States, on the basis of race, color, creed, religion, sex, national origin, age, disability, political affiliation or beliefs, retaliation; or
- Against any beneficiary of programs financially assisted under Title I of the Workforce Investment Act of 1998 (WIA), on the basis of the beneficiary's citizenship/status as a lawfully admitted immigrant authorized to work in the United States, or his or her participation in any WIA Title I financially assisted program or activity.

The recipient must not discriminate in any of the following areas:

- Deciding who will be admitted, or have access, to any WIA Title I financially assisted program or activity; or
- Making employment decisions in the administration of, or in connection with, such a program or activity.

You have the right to file a complaint if you feel you have been denied any of the above opportunities based on the equal opportunity guidelines. You will not in any way be penalized for filing a complaint. Your WIA sponsor has established a mechanism for handling complaints or grievances. Your complaint must be filed within 180 days of the alleged violation. All complaints will be handled confidentially. Complaints may be filed with the Alameda County Civil Rights Officer or with the Federal Civil Rights Center of the Department of Labor. (See Policy for Addresses)

COMPLAINTS OTHER THAN EQUAL OPPORTUNITY

All complaints alleging any violation of the Workforce Investment Act, other applicable federal or state regulations concerning the administration of job training programs, contract or grant conditions, or WIB rules or policies must be filed with the Workforce Investment Board, 24100 Amador Street, 6th Floor, Hayward, CA 94544-1203 within one year of the incident.

COMPLAINTS OF FRAUD, CRIMINAL ACTIVITY, OR GROSS WASTE

Complaints alleging incidents of criminal fraud, criminal abuse, or non-criminal complaints of mismanagement and gross waste of WIA funds should be made within 24 hours of discovery to the Workforce Investment Board, 24100 Amador Street, 6th Floor, Hayward, CA 94544-1203.

This is to certify that I have received a copy of the equal opportunity complaint procedures, procedures for filing complaints against job training programs as they pertain to the WIA program operated by the Alameda County Workforce Investment Board, and procedures to file complaints of criminal activity, fraud, and/or gross waste.

Staff has explained these procedures to me verbally and I have been advised of these processes. I understand that a full copy of these procedures is available to me upon request.

| Participant Signature | Agency Representative Signature |
|---------------------------|---------------------------------|
| Parent/Guardian Signature | Agency Name |
| | |

Page 4 of 4

Revised 4-10-06jp

AUTHORIZATION FOR RELEASE OF INFORMATION / RECORDS

| Date: | |
|------------------------------------|--|
| Ι, | , am hereby authorizing the release of information |
| and/or records, pertaining to | myself, which may be relevant to my eligibility to participate i |
| specific government funded | d program. Please forward the requested information to the |
| gency and individual listed b | elow: |
| Name of Individual | |
| Agency | |
| Mailing Address, City, State, Zip | |
| Phone Number | Fax Number |
| A copy or facsimile of th | is Authorization shall be valid as the original. |
| My printed, full name | My Social Security Number |
| My Signature | Today's Date |
| Parent/Guardian Printed, full name | |
| Parent/Guardian Signature | Today's Date |

Please note that the disclosure of your social security number is voluntary. However, since most official records are maintained according to your social security number, your information may not be accessible without disclosure of your social security number.

Parent/Guardian Signature

SUMMARY NOTIFICATION OF RIGHTS AND COMPLAINT PROCEDURES

WHAT SHOULD I DO IF I HAVE A COMPLAINT?

If you have a complaint involving the administration of any job training program or service with which the Alameda County Workforce Investment Board (WIB) is involved, either directly (i.e., the denial of your application for job training services) or indirectly (i.e., something that happens while you are in a WIB sponsored job training program), you have certain rights that you should know about.

The complaint and grievance procedures that must be used are determined by the nature of your complaint. This document provides instructions for three different types of complaints and the corresponding procedures.

Nondiscrimination and Equal Opportunity: Any complaint alleging discrimination on the basis of DISABILITY, RACE, COLOR, AGE, SEX, NATIONAL ORIGIN, RELIGION, POLITICAL AFFILIATION or BELIEF, CITIZENSHIP or RETALIATION for filing a complaint because of any of these reasons may be filed within 180 days of the alleged incident EITHER WITH:

Ms. Darleen Brooks
Civil Rights Officer (CRO)
County of Alameda Social Services Agency
2000 San Pablo Avenue, 4th Floor
Oakland, CA 94610
Phone 510-891-3355; For the California Relay Services (CRS) call 1-800-735-2922(VOICE) or 1-800-735-2929(TDD

Or with

Director of the Civil Rights Center (CRC) U.S. Department of Labor 200 Constitution Avenue, NW, Room N-4123 Washington, DC 20210

Non-criminal Violation of the Workforce Investment Act: or OTHER APPLICABLE FEDERAL OR STATE REGULATIONS CONCERNING THE ADMINISTRATION OF JOB TRAINING PROGRAMS, CONTRACT OR GRANT CONDITIONS, OR WIB RULES OR POLICIES must be filed within one year of the alleged incident with the:

Director, Workforce Investment Board 24100 Amador Street, 6th Floor Hayward, CA 94544-1203

Incidents of Criminal Fraud, Criminal Abuse, or other Criminal Activity, and Noncriminal Complaints such as Mismanagement and Gross Waste: Allegations of fraud, abuse, or other criminal activity in WIA-funded programs may originate from ACWIB staff, WIA Program Operators, clients, informants, auditors, law enforcement agencies, etc. Reports must be submitted within 24 hours of discovery to:

Alameda County Workforce Investment Board 24100 Amador Street, 6th Floor Hayward, CA 94544

Ph: (510) 259-3842 FAX: (510) 259-3845

The WIB, One-Stop and Youth Program Operators have copies of the grievance procedures and the grievance form that should be filled out. However, you may file a complaint without completing the appropriate forms, as long as your complaint is in writing, signed by you and returned to the Workforce Investment Board (WIB). If you are unsure to which entity your complaint should be addressed, WIB staff will ensure that the proper jurisdiction receives your complaint. Your complaint should include your address, telephone number and must also state what your complaint is about.

If you have any questions about how to file a complaint, you may inquire with the Program Manager of the program in which you are enrolled.

Under the law, you have the right to make your complaint without being afraid of restraint, interference, coercion, discrimination, retaliation, or reprisal. What this means is that no one can try to stop you from making a complaint or punish you in any way for filing a complaint.

WHAT HAPPENS WHEN I FILE A COMPLAINT?

Alameda County WIB, or other involved jurisdiction, will notify the party you are complaining against (the "Respondent") about your complaint, and can arrange for an informal meeting with an impartial WIB employee, the Respondent, and you (the "Complainant"), to try to resolve your complaint.

WHAT IF THIS DOESN'T WORK?

If your complaint is not resolved after meeting informally with the Respondent, then you have the right to have a hearing before an Alameda County WIB Hearing officer or an Impartial Hearing Officer.

IS A HEARING LIKE A TRIAL IN COURT?

Yes and no. Under the law, everyone has "Due Process" rights that must be observed in any legal proceeding. Such rights include the right to present evidence and have witnesses testify under oath, the right to testify yourself, the right to cross-examine the witnesses for the other party, the right to have any impartial person decide the case, and to give a written explanation of the reason for the decision. You also have the right to appeal the decision if you think it is wrong. In that sense, the hearing is like a trial.

It will not be like a trial in the sense that no one will expect you to know technical legal rules of evidence, law, or procedure. The Hearing Officer will be an experienced attorney or other knowledgeable lay person that knows the law and who will be much more interested in finding out what the facts are.

The hearing will be somewhat like "The People's Court" on TV, where the Judge listens to the testimony of the witnesses, looks at any exhibits, asks questions of the parties and then makes a decision.

DO I NEED A LAWYER? WHAT IF I DON'T HAVE A LAWYER?

You have the right to have a lawyer, or some other person, who doesn't have to be a lawyer, act as your representative at all stages of the WIB Grievance Procedure. However, the WIB cannot appoint a lawyer to represent you or give you legal advice, nor can the WIB pay for your lawyer. If you want a lawyer to represent you and do not know whom to call, the Alameda County Bar Association, telephone 510-893-7160, has a lawyer referral service.

IS THERE ANYTHING ELSE I SHOULD KNOW?

The most important thing to remember is that the Hearing Officer won't know about the facts of your case, so be sure that you present them at the hearing. Be sure your witnesses come to the hearing, bring any exhibits you want to show the Hearing Officer, and outline what you want to say so you won't forget anything.

THIS IS YOUR COPY.

PLEASE KEEP IT FOR YOUR RECORDS.

EQUAL OPPORTUNITY EMPLOYER/PROGRAM.
AUXILIARY AIDS AND SERVICES ARE AVAILABLE, UPON REQUEST,
TO INDIVIDUALS WITH DISABILITIES.

NOTIFICATION OF RIGHTS UNDER THE WORKFORCE INVESTMENT ACT

EQUAL OPPORTUNITY GUIDELINES UNDER THE WORKFORCE INVESTMENT ACT

It is against the law for recipients of federal financial assistance to discriminate on the following bases:

- Against any individual in the United States, on the basis of race, color, creed, religion, sex, national origin, age, disability, political affiliation or beliefs, retaliation; or
- Against any beneficiary of programs financially assisted under Title I of the Workforce Investment Act of 1998 (WIA), on the basis of the beneficiary's citizenship/status as a lawfully admitted immigrant authorized to work in the United States, or his or her participation in any WIA Title I financially assisted program or activity.

The recipient must not discriminate in any of the following areas:

- Deciding who will be admitted, or have access, to any WIA Title I financially assisted program or activity: or
- Making employment decisions in the administration of, or in connection with, such a program or activity.

You have the right to file a complaint if you feel you have been denied any of the above opportunities based on the equal opportunity guidelines. You will not in any way be penalized for filing a complaint. Your WIA sponsor has established a mechanism for handling complaints or grievances. Your complaint must be filed within 180 days of the alleged violation. All complaints will be handled confidentially. Complaints may be filed with the Alameda County Civil Rights Officer or with the Federal Civil Rights Center of the Department of Labor. (See Policy for Addresses)

COMPLAINTS OTHER THAN EQUAL OPPORTUNITY

All complaints alleging any violation of the Workforce Investment Act, other applicable federal or state regulations concerning the administration of job training programs, contract or grant conditions, or WIB rules or policies must be filed with the Workforce Investment Board, 24100 Amador Street, 6th Floor, Hayward, CA 94544-1203 within one year of the incident.

COMPLAINTS OF FRAUD, CRIMINAL ACTIVITY, OR GROSS WASTE

Complaints alleging incidents of criminal fraud, criminal abuse, or non-criminal complaints of mismanagement and gross waste of WIA funds should be made within 24 hours of discovery to the Workforce Investment Board, 24100 Amador Street, 6th Floor, Hayward, CA 94544-1203.

This is to certify that I have received a copy of the equal opportunity complaint procedures, procedures for filing complaints against job training programs as they pertain to the WIA program operated by the Alameda County Workforce Investment Board, and procedures to file complaints of criminal activity, fraud, and/or gross waste.

Staff has explained these procedures to me verbally and I have been advised of these processes. I understand that a full copy of these procedures is available to me upon request.

| Participant Signature | Agency Representative Signature |
|-----------------------|---------------------------------|
| | Agency Name |
| Date | Date |
| | Page 4 of 4 Revise |

Page 4 of 4

Revised 4-10-06ip

SUMMARY NOTIFICATION OF RIGHTS AND COMPLAINT PROCEDURES

WHAT SHOULD I DO IF I HAVE A COMPLAINT?

If you have a complaint involving the administration of any job training program or service with which the Alameda County Workforce Investment Board (WIB) is involved, either directly (i.e., the denial of your application for job training services) or indirectly (i.e., something that happens while you are in a WIB sponsored job training program), you have certain rights that you should know about.

The complaint and grievance procedures that must be used are determined by the nature of your complaint. This document provides instructions for three different types of complaints and the corresponding procedures.

Nondiscrimination and Equal Opportunity: Any complaint alleging discrimination on the basis of DISABILITY, RACE, COLOR, AGE, SEX, NATIONAL ORIGIN, RELIGION, POLITICAL AFFILIATION or BELIEF, CITIZENSHIP or RETALIATION for filing a complaint because of any of these reasons may be filed within 180 days of the alleged incident EITHER WITH:

Ms. Darleen Brooks
Civil Rights Officer (CRO)
County of Alameda Social Services Agency
2000 San Pablo Avenue, 4th Floor
Oakland, CA 94610
Phone 510-891-3355; For the California Relay Services (CRS) call 1-800-735-2922(VOICE) or 1-800-735-2929(TDD

Or with

Director of the Civil Rights Center (CRC) U.S. Department of Labor 200 Constitution Avenue, NW, Room N-4123 Washington, DC 20210

Non-criminal Violation of the Workforce Investment Act: or OTHER APPLICABLE FEDERAL OR STATE REGULATIONS CONCERNING THE ADMINISTRATION OF JOB TRAINING PROGRAMS, CONTRACT OR GRANT CONDITIONS, OR WIB RULES OR POLICIES must be filed within one year of the alleged incident with the:

Director, Workforce Investment Board 24100 Amador Street, 6th Floor Hayward, CA 94544-1203

Incidents of Criminal Fraud, Criminal Abuse, or other Criminal Activity, and Noncriminal Complaints such as Mismanagement and Gross Waste: Allegations of fraud, abuse, or other criminal activity in WIA-funded programs may originate from ACWIB staff, WIA Program Operators, clients, informants, auditors, law enforcement agencies, etc. Reports must be submitted within 24 hours of discovery to:

Alameda County Workforce Investment Board 24100 Amador Street, 6th Floor Hayward, CA 94544

Ph: (510) 259-3842 FAX: (510) 259-3845

The WIB, One-Stop and Youth Program Operators have copies of the grievance procedures and the grievance form that should be filled out. However, you may file a complaint without completing the appropriate forms, as long as your complaint is in writing, signed by you and returned to the Workforce Investment Board (WIB). If you are unsure to which entity your complaint should be addressed, WIB staff will ensure that the proper jurisdiction receives your complaint. Your complaint should include your address, telephone number and must also state what your complaint is about.

If you have any questions about how to file a complaint, you may inquire with the Program Manager of the program in which you are enrolled.

Under the law, you have the right to make your complaint without being afraid of restraint, interference, coercion, discrimination, retaliation, or reprisal. What this means is that no one can try to stop you from making a complaint or punish you in any way for filing a complaint.

WHAT HAPPENS WHEN I FILE A COMPLAINT?

Alameda County WIB, or other involved jurisdiction, will notify the party you are complaining against (the "Respondent") about your complaint, and can arrange for an informal meeting with an impartial WIB employee, the Respondent, and you (the "Complainant"), to try to resolve your complaint.

WHAT IF THIS DOESN'T WORK?

If your complaint is not resolved after meeting informally with the Respondent, then you have the right to have a hearing before an Alameda County WIB Hearing officer or an Impartial Hearing Officer.

IS A HEARING LIKE A TRIAL IN COURT?

Yes and no. Under the law, everyone has "Due Process" rights that must be observed in any legal proceeding. Such rights include the right to present evidence and have witnesses testify under oath, the right to testify yourself, the right to cross-examine the witnesses for the other party, the right to have any impartial person decide the case, and to give a written explanation of the reason for the decision. You also have the right to appeal the decision if you think it is wrong. In that sense, the hearing is like a trial.

It will not be like a trial in the sense that no one will expect you to know technical legal rules of evidence, law, or procedure. The Hearing Officer will be an experienced attorney or other knowledgeable lay person that knows the law and who will be much more interested in finding out what the facts are.

The hearing will be somewhat like "The People's Court" on TV, where the Judge listens to the testimony of the witnesses, looks at any exhibits, asks questions of the parties and then makes a decision.

DO I NEED A LAWYER? WHAT IF I DON'T HAVE A LAWYER?

You have the right to have a lawyer, or some other person, who doesn't have to be a lawyer, act as your representative at all stages of the WIB Grievance Procedure. However, the WIB cannot appoint a lawyer to represent you or give you legal advice, nor can the WIB pay for your lawyer. If you want a lawyer to represent you and do not know whom to call, the Alameda County Bar Association, telephone 510-893-7160, has a lawyer referral service.

IS THERE ANYTHING ELSE I SHOULD KNOW?

The most important thing to remember is that the Hearing Officer won't know about the facts of your case, so be sure that you present them at the hearing. Be sure your witnesses come to the hearing, bring any exhibits you want to show the Hearing Officer, and outline what you want to say so you won't forget anything.

THIS IS YOUR COPY.

PLEASE KEEP IT FOR YOUR RECORDS.

EQUAL OPPORTUNITY EMPLOYER/PROGRAM.
AUXILIARY AIDS AND SERVICES ARE AVAILABLE, UPON REQUEST,
TO INDIVIDUALS WITH DISABILITIES.

ALAMEDA COUNTY WORKFORCE INVESTMENT BOARD Document Checklist Item - Low Income Youth

| Applicant Name:SSN: Program: |
|---|
| Unless it is otherwise specified, each eligibility category requires one valid form of verification. Please be sure that you are providing a valid form of documentation for each eligibility category (that is current on the app date) by checking the appropriate box. |
| Right - To - Work Status |
| EITHER: ONE item from List A - OR: ONE item EACH from List B and List C |
| LIST A: U. S. Passport Valid I-551 Valid foreign Passport w/I-551 Stamp or Attached I-94 Currently Valid I-766 Any Currently Valid I-688 Card Other: |
| LIST B: Driver's License State ID Military ID School Picture ID Other Document With Prior Technician Approval: |
| LIST C: Birth Certificate Baptismal Certificate Social Security Card Currently Valid I-197 Currently Valid I-179 (Internal Use ONLY): Lagot Days CURRENT Cash Public Assistance w/Soc. Svc Collateral (as needed) |
| Selective Service Registration Age Age Acknowledgment Letter Selective Service Declaration Intake/Tech w/Register online Registration Verification Card Internet Verification Other Document With Prior Technician Approval: Age Social Security Number Birth/Baptismal Certificate DD-214 Social Service Records Internet Verification Social Service Records DD-214/Military ID Social Service Records Social Service Records Social Service Records Federal/State Tax Form (not income tax returns) Other Doc w/Prior Approv. |
| Low Income |
| Automatically Low-Income Cash Public Assistance (TANF/GA/SSI/Foster Care Family) Homeless Food Stamps (last 6 mo) Other qualifier w/prior Tech approval: Documentation Provided: |
| "Family-of-One" Low-Income |
| Out-of-Family Disabled Non-Familial Support Incarcerated/Run-Away/Emancipated In-Family Youth/Non-Dependent Other qualifier w/prior Tech approval: Documentation Provided: |
| Income Documentation |
| Pay Stubs EDD Records Tax Records Financial Statements Employer Letter Soc Sec Docs Court Docs Self-Employment Release of Info Bank Statements Non-Familial Support Records Disability Records Pension Docs Scholarship/Grant Docs Employ Hist Form Other Docs w/Prior Tech Approval: |
| All Other Low-Income |
| Number in Family Doc Provided: Income Documentation |
| Pay Stubs EDD Records Tax Records Financial Statements |
| Employer Letter |
| Disability Records Pension Docs Scholarship/Grant Docs Other Docs w/Prior Tech Approval: |
| Tours and the tourn photon. |
| nected/Disconnected Youth: Refer to "Youth Worksheet" |

ALL APPLICANTS:

Rel of Info Not of CvI Rts Youth Barrier(s) (See Barriers Checklist)

YOUTH APPLICANT DECLARATION

Income / Employment History

This declaration is valid ONLY when it contains the signatures of both the applicant and a corroborating witness

| l, | | | declare und | ier penaity. | or perjury un | at. |
|-----------------------------|---|--------------------------------------|-----------------------|------------------|------------------------|-------------|
| During the Incor | ne Determination Period: | | 20 | То: | | 20 |
| | l hav | e held the follov | ving jobs: | | | |
| Employer Name: | | Contact Person | า: | P | hone #: | |
| Address, City, State, z | ZIP: | | | Temp |)/Perm: \$/Hr | Hrs/W |
| Job Title: | Hire Date: | Date Left: | Reasor | for Leaving: | | |
| Employer Name: | | Contact Person | : | Ph | none #: | |
| Address, City, State, Z | IP: | | · | Temp | /Perm: \$/Hr | Hrs/Wk |
| Job Title: | Hire Date: | Date Left: | Reason | for Leaving: | | |
| Employer Name: | | Contact Person: | | Ph | one #: | |
| Address, City, State, Zlf | D; | , | | Temp/ | Perm: \$/Hr | Hrs/Wk |
| Job Title: | Hire Date: | Date Left: | Reason | for Leaving: | | |
| Please be sure to | submit corroborati | ive documentati se check all that | | ome that | falls within | the IDP |
| I have never, in r | ny life, been employed. | | | r, in my life, ł | neld a full-time | job. |
| | ny life, held a full-time job, re than 13 consecutive week | Ks. | I desire full- | time employr | ment. | |
| I was fired from a | job within the last 12 month | s. (Complete informa | tion below) | | | • |
| Name of Employe | er: | | Date Fire | d: | | · ——— |
| Additional Declaration | ns: | | - | | | |
| IN the standard office | st that the information stated | d above is true, accurs | ate and comp | lete to the be | st of our knowl | edge. If |
| the above information is fo | ound to be inaccurate or income the cost of services rendere | omplete, the applicant | named nerell | n may be ten | mmateo nom ti | ne program, |
| Applicant: | | Corrob | orating Witn | ess: | | |
| Signature | Date | Signature | | | Date | |
| ddress | | Daytime F | hone Number | | | |
| ntake Worker | | | nip to Applicant | | | |
| ignature | Date | Treligivie | formal specific to Ve | uli employment | nstoly applicant vis O | |

Youth Barriers Declaration

| · | | deciare under | penalty of perjury that. |
|--|--|--|---|
| | DR | OP-OUT STATUS | |
| any school. The last | secondary school nor of school I attended was chool Attended: City & State: | obtained a GED and I am not c | urrently attending |
| Highest Grade Co | empleted: | Last Date Atter | nded: |
| FEIG THERD GOODSHINGS TONING HELD IN 44 TH EMPTH MICHAELENDE | PREGNAN | T / PARENTING YOUTH | الله والمراكزة المراكزة المرا المراكزة المراكزة الم |
| I am presently pregna | nt as confirmed by (spe | ecify): | |
| | esently pregnant as cor | • | DOB: |
| 为35.44-616.21.46.54.45.45.45.45.45.45.45.45.45.45.45.45. | FORMER FOSTER O | HILD (Locally Defined Barrie | rs) |
| I was formerly in a Fos | | | Date: |
| | ANCE ABUSE/ADDIC | TION STATUS (Locally Define | ed Barriers) |
| | | to retain or obtain employment | |
| оння жельна эти понення выдажения выполня выполня выполня выполня выполня выполня выполня выполня выполня выпол В ТМІТЕ | ID FNGLISH-SPEAKIN | NG STATUS (Locally Defined | еншиниемический кантинация (должений выпадати Barriers) |
| English is my second la | nguage. My inability to | communicate in english has re the intake worker's signature | esulted in |
| I presently lack a fixed, regulation I presently sleep in a public human beings". (Explain): | ular adequate nighttime | ELESS STATUS residence. signated "regular sleeping acco | ommodations for |
| I am presently "couch-surfin me to sleep on their couch t | g", (sleeping for short p for a few days at a time | periods of time with various frie e. I do not have a permanent, s | nds or family who allow table living arrangement. |
| PLEASE INDICATE THE CITY I | N WHICH YOU ARE F | PRESENTLY HOMELESS: | |
| We, the undersigned, attest that the information is found to be ina for the cost of services rendered 'hard" or "collateral" documentat | accurate, the applicant and/or penalized to the | may be terminated from the pr e extent allowable by law. I atte | ogram, found financially liable |
| Applicant: | | Corroborating Witne | ess: |
| Signature | Date | Signature | Date |
| Address | | Daytime Phone Number | |
| Intake Worker | -2 1 | Relationship to Applicant | |
| Signature | Date | _ Youth Ba | arriers Declaration.xls April, 2009 |

YOUTH WORKSHEET

| | Applicant Name: | SSN. | Agency Code: | | | | | |
|----|---|--|---|--|--|--|--|--|
| | Labor Force Status (Please Unemployed: Applicant did not work but wad during the 7 consecutive days Also, those who did not work to be called back to a job from laid-off, or (b) were waiting to or salary job scheduled to star Both labor force status' are documents. | as available for work sprior to application. and (a) were waiting which they had been report to a new wage t within 30 days. | Underemployed (a) Applicant is employed, but working part-time and desires full time employment; or (b) Applicant is employed full-time in short-term (four months or less) jobs within the year prior to application, for the purpose of income maintenance rather than a career path. | | | | | |
| _ | Mark the box below to match the customer's status exactly as it is reported on the WIA application form, Box 72 Education Status CONNECTED YOUTH | | | | | | | |
| | 1 Student, H.S. or less 2 Student, attending post - H.S. 6 Attending Alternative School These Education status' a | Youth applicants with E | STOP HERE als form with your application packet. The signed WIA Application Form. | | | | | |
| 3[| Not Attending Any School Transcript/School Records | Out-of-School, H.S. grad Employment Difficulty Not Attending Any School | OR 5 Out-of-School, H.S. grad No Employment Difficulty Not Attending Any School | | | | | |
| | PROVIDE APPRO | d Status 3, 4, or 5 Check the | TATION (AS LISTED) | | | | | |

WIA - Certification Information Processing Unit

YOUTH BARRIERS CHECKLIST

| Applicant Name: | SSN: | Program: | | |
|--|---|--|--|--|
| | | | | |
| | RDEONANT/DADENT VO | UTU L LIICH SCHOOL DROP OUT | | |
| HOMELESS/RUN-AWAY | PREGNANT/PARENT YO Pregnant/Parent prior to age 2 | | | |
| Resides in Shelter or Public Place | Soc Svc Records | School Records/Transcript | | |
| Shelter Letter | | | | |
| Soc Svc Records | Child's Birth Cert. | Soc Svc Records | | |
| Corroborated Declaration | Child's Baptismal C | ert. Corroborated Declaration | | |
| | Court/Legal Docs | | | |
| | Dr./Medical Records | DEFICIENT IN BASIC LITERACY SKILLS | | |
| OFFENDER | School Records | Soc Svc Records | | |
| Criminal Justice System Involvement | School Records | | | |
| Police /Court Records | FOSTER CHILD | Current Test Scores (Within last year) | | |
| | "Is" or "Was" in Foster Care | Cabari Bassida | | |
| Prob Off/Atty Letter | Soc Svc Records | School Records | | |
| Other Documentation: | Foster/Group Home Letter | Limited English Documentation Provided: | | |
| | Other Documentation | | | |
| | | | | |
| REOL | IIRES ADDITIONAL ASSIST | ANCE TO: | | |
| COMPLETE AN EDUCATIONAL | | BTAIN OR RETAIN EMPLOYMENT: | | |
| School Referal/Records | <u>—</u> | rroborated Work History Form | | |
| Lacks Familial Support; Docs | | D Documents / Employer Records | | |
| Victim of Family Violence; Docs: Disabled: Docs: | | abled: Docs: | | |
| Gang Member; Docs: | | ng Member; Docs: | | |
| Gang Affiliated; Docs: | | ng Affiliated; Docs: | | |
| At Risk of Gang Involvement; | At F | Risk of Gang Involvement: | | |
| Docs: | | 28: | | |
| Child of an Incarcerated Parent; Docs: | | d of an Incarcerated Parent; s: | | |
| Probation Department Referral | | pation Department Referral | | |
| Official Partner Agency Letter | | ial Partner Agency Letter | | |
| Other Docs w/ Prior Technician App | | Other Docs w/ Prior Technician Approval: | | |
| Docs: | Docs | S: | | |

Alameda County Associated Community Action Program CLIENT TRACKING FORM

| CONTRACTOR NAME: | | CONTRACT | #: | | DATE: | |
|-----------------------------------|--|---------------------|---|---|--|--|
| TYPE: O New O C | arry-Over O | Re-Certificatio | | L SOURCE: | JOATE. | |
| CLIENT INFORMA | | | | Birthdate | a, | Age: |
| Last Name: | | First Name: | | | | Age. |
| | | I list Ivalile. | | | Phone #: | |
| Address, City, Zip: | | | · . | | | |
| | | | | | DUNCE NEW TONION | erecentarisment |
| FAMILY SIZE Including Applicant | FAMILY MEMBE: # of family members in each | | MILY MEMBER # of family members in e | | | EDUCATION ers in each category. |
| 1 2 | 0-5 = | в | lack/Not Hispa | nic: | 0 - 8th Gr | ade. |
| 3 | 6-11 = | | /hite/Not Hispai | - · · · · · · · · · · · · · · · · · · · | 9 - 12 Non C | |
| | 12 - 17 = | | Hispanic Orig | gin: | HS Grad / G | |
| 7 8(+) | 18 - 23 = | Na | atv Amer/Alask | an: | 12 + (No Degi | |
| | 24 - 44 = | | Asia | an: | 2 or 4 yr deg | |
| FAMILY GENDER | 45 - 54 = | | Oth | er: | | |
| | 55 - 59 == | | TOTAL: | | TOTAL | : |
| # of Males | 60 - 69 = | | | | | |
| # of Fomolog | 70 + = | | | | it a WIA <u>funded</u> | |
| # of Females | TOTAL: | One-S | Stop Career Ce | enter? | Yes | No |
| FAMILY TYPE: | #F/################################### | | | | | en e |
| Sngl Prnt-F Ad - No | TEEN P | - 4 | USING: | | CHARACTERIST | rics: |
| Sngl Prnt-M 2 Ad-No | ţ | | 1= | Health Insuranc | | |
| 2 Parent Fam Other | | 1 |] | Disabled | | Farm Wkr |
| | │ ☐ Single | □ nor | | Veteran | | al Farm Wkr |
| | | | | ☐ Employed | or Unen | nployed |
| Please check all that apply | | Client convicte | d of a Felony? | ∐ Yes | ☐ No | |
| CalWORKs / TANF (Automatically | | INTAKE WO | RKER INFORI | MATION: | | en e |
| General Assistance / GA (Auto Lov | 157571 | Printed Name: | | | Site: | |
| Supplemental Security Income / SS | E-TOP | | | | | |
| Food Stamps (Automatically Low-Ir | 575-1 | Signature: | | | Date: | |
| Homeless (Automatically Low-Incor | 758 | | | | <u> </u> | |
| Social Security (Re/Sur/Dis) | 6 Mo Amt | 4 = = 4 = 4 + 4 = 4 | | | • | **** |
| Unemployment Insurance | | APPLICANT | S STATEMENT | r | | |
| Wages + any other source | | I certify the Info | rmation on this i | form to be corre | ct to the best of r | nv |
| Employment ONLY | | knowledge. Thi | s information is i | not provided wit | h the intent to de | fraud. I |
| Pension | | requires verifica | edge that information and docume | ation relating to | determination of signature, I authorized | my eligibility |
| Veterans Benefits | | to release such | information as m | nay be required | for the determina | tion of my |
| Other (·) | | eligibility. I have | also read and I | understand the | grievance proce | dure. |
| Total Family Income: | | | | - | | |
| Gross, 6-month | \$ | Applicant's Signate | · | | Doto | |
| INCOME LEVEL | | . aphoents oignati | no. | | Date: | |
| (% of current Poverty Guideline) | | | - | | | |
| ☐ Up to 75% ☐ 76% to | 100% | | | T:\CIPU\ACAP\Fc | orms\Client Tracking | 2.xis 01/2008 |
| | | | | | | , + 11 HOVV |

^{*} Automatically Low-Income